

OSPREY HOTEL

ACCESS WELCOME GUIDE



Osprey Hotel
Devoy Quarter, Naas, Kildare, W91 X40K

Tel: +353 45 88 1111
Web: www.ospreyhotel.ie
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YOU ARE WELCOME

This Access Statement aims to describe accurately the layout, facilities and services that we offer our visitors.

Should you require any additional information that is not covered in our access statement, please contact us on +04588111 or email reception@osprey.ie , where we will happily discuss your needs and offer you assistance where we can.

OUR COMMITTMENT



We are dedicated to providing a warm welcome, comfort, dignity, and ease of access throughout their stay. Our goal is to anticipate needs and remove barriers, physical or otherwise, for guests with disabilities or limited mobility offering universal access for all. We recognise the importance of making our facilities, services information and employment accessible.



EMPLOYEE TRAINING

Our Employees receive ongoing training from management and externally on disability awareness, diversity and inclusion to allow us to a superior service within an inclusive environment.

Please contact our Team should you require any additional information

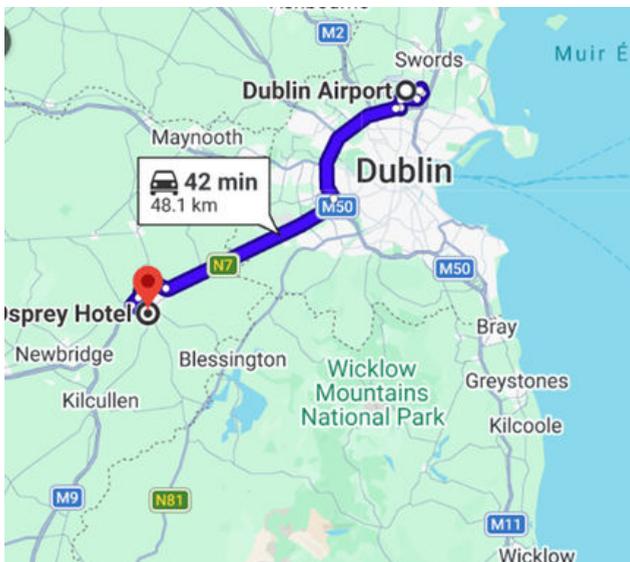
Telephone +353 45 881 111

LOCATION

The Osprey Hotel is situated in the heart of vibrant Naas town, only 35 minutes from Dublin, an idyllic location!

If you are travelling by train or bus, the hotel will happily organise a transfer or a taxi for you to and from the bus or train station.

Wheelchair accessible taxi's can be ordered in advance of arrival and catered for by contacting our reception team on reception@osprey.ie or 045 881111.



PARKING



The Hotel has dedicated 4 Wheelchair Accessible Parking Bays outside the main hotel entrance with level access leading to reception. And further 6 accessibility parking in the underground carpark with elevator leading to our reception.



LOBBY



- **Seating:** Available in the foyer; guests can enjoy coffee and treats on arrival
- **Reception Desk:** Two-tiered counter at 115 cm and 80 cm height
- **Flooring:** Tiled throughout the Reception area
- **Locations on Ground Floor:** Herald and Devoy Restaurant, Reception, Ballroom



RESTAURANT



BALLROOM



BALLROOM BAR



LIFT ACCESS & CORRIDORS



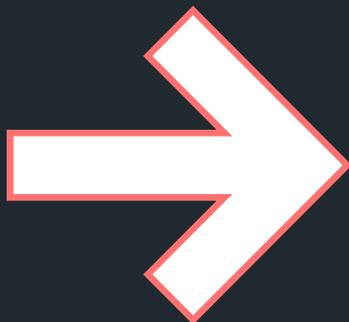
Elevator Access

The elevator reaches all floors

Corridors

The Hotel has a number of stairwells to reach each corridor to gain access to guest rooms, an elevator is present which reaches each floor allowing level access with the exception of the fourth floor, which has a steps to gain access to these 4 guest bedrooms. The minimum corridor width is 123 cm. Our employees can assist a person with a mobility issue if required to gain access to their rooms.

ACCESS ROUTES



Lift access is available to all floors. The lift door has a 90cm clear opening, with internal dimensions of 107cm (width) x 210cm (depth). Control buttons are positioned 105–125cm above floor level, marked in Braille, and floors are announced visually.

Lobby / Reception

- From Basement Car Park
- Access to Ground Floor via stairs or lift

Restaurant & Coffee Dock (Breakfast & Dinner)

- Located on the Ground Floor

Osprey Bar (Lower Ground Floor)

- Access via stairs from the Ground Floor
- Or via lift to the Lower Ground Floor

Guest Rooms (Most)

- Accessible by lift
- Stairway access available on the 4th Floor

ENTRANCES



Main Lobby Entrance (ground level accessible): Accessed by tarmac/coble stone at foot. The main entrance door is a manual door with a curved handle.

Accessible Entrance (basement Level): Step-free access available at the basement level entrance, which leads directly to the elevator providing access to reception and all guest bedroom floors and main public areas with the exception of the 4th floor of the main hotel.

COURTYARD



- Leads into a flat, courtyard surface with moveable seating arrangements
- Access to the ground-floor lobby, reception and ballroom suite is directly from this courtyard, with no steps.

Location	Access Details	Shower Type	Notes
Upper-Floor Rooms (3)	Access Details	Walk-in showers	Suitable for wheelchair users or guests with significant mobility challenges

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ACCESSIBLE PUBLIC TOILET



- **Location:** Ground floor, accessible via lift
- **Entrance:** Door width 83 cm with a round handle
- **Coat Hangers:** Two heights at the back of the door, reachable from a seated position
- **Toilet:** Height 49 cm; 83 cm of clear floor space to the right
- **Sink:** Height 69 cm; mirror usable from a seated position
- **Flooring:** Tiled

Additional Features:

Baby changing unit

Alarm cord for assistance

ACCESSIBLE BATHROOMS



- **Entrance Door:** Opens inwards, clear width 80 cm
- **Bathroom Floor:** Tiled and non-slip
- **Toilet:** Height 47 cm; 112 cm clear space to the right
- **Shower:** Each shower has a support rail
- **Sink Height:** 78 cm
- **Heating Control Panel:** 104 cm from floor
- **Bedroom Extras:** Hair dryer available

RESTAURANT



- **Access: Level access;** open-plan layout adjacent to Lobby and Reception
- **Doors:** None (open-plan)
- **Breakfast Service:** Self-service buffet; all items can also be ordered from the menu
- **Tables: Mostly rectangular;** 4 circular tables in cushioned booths
- **Chairs & Tables:** Moveable (except fixed couches along external walls)
- **Table Clearance:** 73 cm free height for knees
- **Walkways:** Minimum width 110 cm between tables

RESTAURANT (CONT.)



- **Music & Décor:** Soft background music; neutral, modern décor
- **Menus:** Include allergen information; provided per guest at dinner service
- **Payment:** Movable credit card machines can be brought to the table
- **Children:** High-chairs available
- **Dietary Needs:** Menu can be altered on request; all dietary requirements catered for

BAR



- **Entry Points:**

- External entrance at main hotel entrance
- From Reception/Lobby
- From enclosed courtyard

- **Wheelchair Access:**

- External entrance: 83 cm door width
- Access via lift from Reception:
 - take Ground Floor elevator → basement → transfer to next lift to Lower Ground (LG) level

- **Bar Door from Lobby:** 190 cm

- **Tables:** Rectangular; all movable

- Free height under tables: 63 cm or 73 cm

- **Service:** Table service available

AMENITIES IN THE AREA



Please find links below to allow you to view an Kildare accessibility guide, which includes Transport, attractions & activities and exploring outdoor.

Please also find a local guides to Naas:

Guide / Resource	Details	Link
Naas Disability Access Group	County Kildare Access Network	View Guide
Things to Do in Naas	Discover Kildare's biggest town	View Guide
Freedom Mobility	WAV (Wheelchair Accessible Vehicle) sales – Mayo & Naas	View Website



OSPREY
HOTEL

BOOK YOUR STAY